

LEGAL DOCUMENTS

The Bryant Heritage LLC

dba Prepper Cafe · www.prepper.cafe

Company	The Bryant Heritage LLC
DBA	Prepper Cafe
Entity Type	Active Texas Limited Liability Company
Address	4830 Wilson Road, Suite #300-198, Humble, TX 77396
Contact	Tori Cole
Website	www.prepper.cafe
Email	preppercafe@gmail.com
Effective	April 18, 2026

Documents Included in This Package

1.	Terms of Service	Governs use of the website and purchase of products
2.	Privacy Policy	Explains how customer data is collected, used, and protected
3.	Refund Policy	Sets out the terms for refunds, returns, and exchanges
4.	Legal Disclaimer	Limits liability for all guides, products, and information provided

These documents are effective as of April 18, 2026 and apply to all visitors, customers, and users of the Prepper Cafe website and all products published by The Bryant Heritage LLC.

"Rooted in Faith. Ready for the Future."

TERMS OF SERVICE

Terms of Service

Effective Date: April 18, 2026 · The Bryant Heritage LLC dba Prepper Cafe

Please read these Terms of Service carefully before using the Prepper Cafe website located at www.prepper.cafe (the 'Site') or purchasing any products or digital downloads offered by The Bryant Heritage LLC, a Texas limited liability company, dba Prepper Cafe ('Company,' 'we,' 'us,' or 'our'). By accessing the Site or making a purchase, you agree to be bound by these Terms.

1. Acceptance of Terms

By accessing or using the Site, you confirm that you are at least 18 years of age, that you have read and understood these Terms, and that you agree to be legally bound by them. If you do not agree to these Terms, you may not use the Site or purchase any products.

2. Products and Digital Downloads

The Company offers physical books, digital PDF downloads, and merchandise through the Site. Digital products are delivered electronically upon confirmation of payment. Physical products are shipped to the address provided at checkout. All product descriptions are provided for informational purposes and are subject to change without notice.

3. Purchases and Payment

All purchases are processed through Stripe, a third-party payment processor. The Company does not store your full credit card information on its servers. By completing a purchase, you authorize the Company to charge the payment method provided for the total amount displayed at checkout, including any applicable taxes. All prices are listed in U.S. dollars. The Company reserves the right to modify pricing at any time.

4. Digital Product License

Upon purchase of a digital product, the Company grants you a limited, non-exclusive, non-transferable, revocable license to download and use the product for your personal, non-commercial use only. You may not reproduce, distribute, modify, create derivative works of, publicly display, publicly perform, republish, download, store, or transmit any digital product except as follows: (a) Your computer may temporarily store copies in RAM; (b) You may store files that are automatically cached by your web browser for display purposes; (c) You may print one copy for your personal, non-commercial use. Church and non-profit bundle licenses are limited to the number of licenses purchased and may not be shared beyond the licensed number of users.

5. Intellectual Property

The Site and all of its content, features, and functionality — including but not limited to all text, graphics, logos, images, infographics, and the selection and arrangement thereof — are owned by The Bryant Heritage LLC, its licensors, or other providers and are protected by United States and international copyright, trademark, and other intellectual property laws. The Prepper Cafe name, logo, and all related names, logos, product and service names, designs, and slogans are trademarks of The Bryant Heritage LLC.

6. Prohibited Uses

You may use the Site only for lawful purposes and in accordance with these Terms. You agree not to: (a) use the Site in any way that violates any applicable federal, state, local, or international law or regulation; (b) reproduce, distribute, or sell any content from the Site without written permission; (c) attempt to circumvent any security features; (d) use

the Site to transmit any unsolicited communications or advertising; (e) impersonate or attempt to impersonate the Company, its employees, or any other person.

7. Disclaimer of Warranties

THE SITE AND ALL PRODUCTS ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS WITHOUT ANY WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED. THE COMPANY DISCLAIMS ALL WARRANTIES, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. THE COMPANY DOES NOT WARRANT THAT THE SITE WILL BE UNINTERRUPTED, ERROR-FREE, OR FREE OF VIRUSES.

8. Limitation of Liability

TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL THE COMPANY, ITS AFFILIATES, OFFICERS, DIRECTORS, EMPLOYEES, OR AGENTS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES — INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, DATA, USE, OR GOODWILL — ARISING OUT OF OR IN CONNECTION WITH YOUR USE OF THE SITE OR ANY PRODUCTS, EVEN IF THE COMPANY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT SHALL THE COMPANY'S TOTAL LIABILITY EXCEED THE AMOUNT YOU PAID FOR THE PRODUCT GIVING RISE TO THE CLAIM.

9. Governing Law and Jurisdiction

These Terms shall be governed by and construed in accordance with the laws of the State of Texas, without regard to its conflict of law provisions. Any dispute arising under these Terms shall be subject to the exclusive jurisdiction of the state and federal courts located in Harris County, Texas.

10. Changes to Terms

The Company reserves the right to modify these Terms at any time. Changes will be effective immediately upon posting to the Site. Your continued use of the Site after any changes constitutes your acceptance of the new Terms. It is your responsibility to review these Terms periodically.

11. Contact

Questions about these Terms should be directed to: The Bryant Heritage LLC, 4830 Wilson Road, Suite #300-198, Humble, TX 77396. Email: preppercafe@gmail.com. Website: www.prepper.cafe.

PRIVACY POLICY

Privacy Policy

Effective Date: April 18, 2026 · The Bryant Heritage LLC dba Prepper Cafe

The Bryant Heritage LLC, dba Prepper Cafe ('we,' 'us,' 'our'), is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit www.prepper.cafe or make a purchase. Please read this policy carefully. By using the Site, you consent to the practices described in this policy.

1. Information We Collect

Information You Provide Directly

When you make a purchase, subscribe to our newsletter, or contact us, we may collect: your name; email address; mailing address (for physical orders); payment information (processed securely through Stripe — we do not store card numbers); ZIP code; interests and preferences you share with us; and any messages or communications you send us.

Information Collected Automatically

When you visit the Site, we may automatically collect: IP address; browser type and version; pages visited and time spent; referring URLs; and device information. This information is used to analyze usage patterns and improve the Site.

2. How We Use Your Information

We use the information we collect to: process and fulfill your orders; send order confirmations and receipts; deliver digital downloads; send newsletters and promotional communications (only if you have subscribed); respond to your inquiries and provide customer support; analyze and improve our Site and products; comply with legal obligations; and protect against fraud and unauthorized transactions.

3. How We Share Your Information

We do not sell, trade, or rent your personal information to third parties. We may share your information with: (a) Stripe, our payment processor, to complete transactions — Stripe's privacy policy governs their use; (b) Supabase, our database provider, for secure data storage; (c) Email service providers to send newsletters and receipts; (d) Law enforcement or government agencies if required by law; (e) Successors in the event of a merger, acquisition, or sale of company assets.

4. Cookies and Tracking

The Site may use cookies — small text files stored on your device — to improve your experience, remember preferences, and analyze traffic. You may disable cookies in your browser settings, though some features of the Site may not function properly without them. We do not use third-party advertising cookies or cross-site tracking.

5. Data Security

We implement commercially reasonable security measures to protect your personal information, including SSL encryption for all transactions and secure cloud storage. However, no method of transmission over the Internet or electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your information, we cannot guarantee absolute security.

6. Data Retention

We retain your personal information for as long as necessary to fulfill the purposes outlined in this policy, including for legal, accounting, and reporting requirements. Order records are retained for a minimum of 7 years for tax and legal compliance. Newsletter subscribers may unsubscribe at any time using the link in any email.

7. Your Rights

You have the right to: access the personal information we hold about you; request correction of inaccurate information; request deletion of your personal information (subject to our legal obligations); opt out of marketing communications at any time; and receive a copy of your data in a portable format. To exercise any of these rights, contact us at preppercafe@gmail.com.

8. Children's Privacy

The Site is not directed to children under 13 years of age. We do not knowingly collect personal information from children under 13. If we learn we have collected personal information from a child under 13, we will delete that information as quickly as possible.

9. Third-Party Links

The Site may contain links to third-party websites. This Privacy Policy does not apply to those sites. We encourage you to review the privacy policies of any third-party sites you visit. We have no responsibility for the content or practices of linked third-party sites.

10. Changes to This Policy

We may update this Privacy Policy from time to time. We will notify you of material changes by posting the new policy on the Site with a revised effective date. Your continued use of the Site after any changes constitutes acceptance of the updated policy.

11. Contact

For privacy-related questions, contact: The Bryant Heritage LLC, Attn: Privacy, 4830 Wilson Road, Suite #300-198, Humble, TX 77396. Email: preppercafe@gmail.com.

REFUND POLICY

Refund Policy

Effective Date: April 18, 2026 · The Bryant Heritage LLC dba Prepper Cafe

We want you to be completely satisfied with your purchase from Prepper Cafe. Please read this policy carefully before making a purchase. By purchasing from us, you agree to the terms of this Refund Policy.

1. Digital Products — 30-Day Satisfaction Guarantee

All digital PDF downloads are covered by our 30-Day Satisfaction Guarantee. If you are not satisfied with your digital purchase for any reason, contact us within 30 days of purchase and we will issue a full refund — no questions asked. To request a refund, email preppercafe@gmail.com with your order number and the email address used at checkout. Refunds are processed within 5–10 business days and returned to the original payment method.

2. Physical Books and Merchandise — 30-Day Return Policy

Physical products may be returned within 30 days of delivery for a full refund of the purchase price (excluding original shipping costs) provided the item is in its original, unused condition. To initiate a return: (1) email us at preppercafe@gmail.com with your order number; (2) we will provide a return shipping address; (3) ship the item at your expense using a trackable shipping method; (4) upon receipt and inspection, we will process your refund within 5–10 business days. Damaged, used, or items not in original condition may be subject to a partial refund or refused.

3. Defective or Damaged Items

If you receive a defective or damaged physical product, contact us within 14 days of delivery at preppercafe@gmail.com with a description and photographs of the damage. We will replace the item at no additional charge or issue a full refund, including shipping costs, at our discretion. You will not be required to return damaged items.

4. Church and Non-Profit Digital Bundles

Due to the nature of multi-license digital bundles, refund requests for Church & Community Bundles must be made within 24 hours of purchase and before the digital files have been distributed to more than one license holder. If the files have already been distributed, refunds cannot be issued. Please contact us before distributing files if you have concerns about your purchase.

5. Non-Refundable Items

The following items are not eligible for refunds: (a) Digital products purchased. (b) Physical products returned more than 30 days after delivery; (c) Items that have been used, washed, or are not in their original condition; (d) Downloadable products where the download link has been accessed and the 30-day window has passed; (e) Personalized or customized items.

6. Exchanges

We do not offer direct exchanges. If you wish to exchange a physical item for a different size, color, or product, please initiate a return for a refund and place a new order separately. Digital products cannot be exchanged for different titles.

7. Chargebacks

If you initiate a chargeback with your card issuer without first contacting us, we reserve the right to dispute the chargeback with documentation of your purchase. Fraudulent chargebacks may result in account termination and

legal action. We always prefer to resolve issues directly — please contact us first.

8. Contact for Refunds

All refund requests should be directed to: preppercafe@gmail.com. Please include your order number, the email used at checkout, and a brief description of your concern. We respond to all refund requests within 2 business days.

LEGAL DISCLAIMER

Legal Disclaimer

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1. Informational Purposes Only

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Emergency preparedness guidance is inherently situational and cannot account for every individual circumstance, geographic location, local regulation, building configuration, medical condition, or disaster scenario. Protocols described in our guides are suggestions based on publicly available emergency management principles and are not a substitute for official government guidance, FEMA directives, local emergency management plans, or professional emergency response training. Always follow official emergency alerts and instructions from local authorities.

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Any health, medical, or nutritional information contained in the Content — including references to herbal remedies, ancestral healing plants, first aid, medication storage, or caregiver protocols — is provided for general informational purposes only and does not constitute medical advice. Never disregard professional medical advice or delay seeking medical treatment because of something you have read in our Content. In a medical emergency, call 911 immediately.

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6. Limitation of Liability and Waiver

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The Content may reference or link to third-party organizations, products, services, or resources. Such references do not constitute an endorsement by the Company. The Company has no control over and assumes no responsibility for the content, privacy policies, or practices of any third-party websites or services. Mention of specific organizations, products, or services does not imply Company endorsement.

9. Acknowledgment

By accessing any Content published by The Bryant Heritage LLC dba Prepper Cafe, you acknowledge that you have read this Disclaimer, that you understand it, and that you agree to be bound by its terms. If you do not agree to this Disclaimer, you must not access or use the Content.

10. Contact

Questions regarding this Disclaimer may be directed to: The Bryant Heritage LLC, 4830 Wilson Road, Suite #300-198, Humble, TX 77396. Email: preppercafe@gmail.com.

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